



TERMS & CONDITIONS

Ty Newydd Country Hotel asks clients to be aware that all wedding bookings are conducted on the basis of our Standard Terms and Conditions.

1. Confirmation

A provisional booking for the date of your choice will be held for a maximum of 7 days. After 7 days, Ty Newydd Country Hotel requires written confirmation and a non-refundable/non-transferable deposit of £850 to secure your booking unless we are running a current promotion. The booking is confirmed on receipt of the deposit. Once the deposit is paid, we will issue a payment plan with all amounts due prior to the event. All payments made to the hotel are non-refundable / non-transferable. The initial booking fee is paid in consideration of the Hotel removing the wedding date from sale, reserving exclusive use of facilities, allocating management and wedding co-ordinator time, administration, planning meetings, supplier liaison and other preparatory work undertaken by the Hotel. Upon receipt, the booking fee is earned by the Hotel and is therefore non-refundable and non-transferable except where required by law. The Client acknowledges that the Hotel will immediately incur administrative costs, staff time and loss of opportunity to resell the wedding date.

2. Payments

Settlement of your final balance is required 30 days prior to the wedding. Any additional costs on the day of your Wedding must be settled prior to departure. All prices are inclusive of VAT at the current rate. VAT will always be charged at the same rate in force at the time of final payment. The Hotel reserves the right to refuse admission or postpone the function until all outstanding monies have been paid in cleared funds.

3. Cancellations

Should you wish to cancel your booking; a charge will be made, calculated as a percentage of the total value, according to the scale highlighted below:

More than 12 months before the wedding.....	30%
12 – 6 months before the wedding.....	50%
4 – 6 months before the wedding.....	75%
1 – 3 months before the wedding.....	100%

All cancellations should be confirmed in writing by the booking party. Cancellation will be in effect from the date of receipt of written confirmation. Any cancellation fee must be paid immediately upon receipt. The Hotel strongly recommends that you consider Wedding Insurance to cover costs in the event of cancellation

4. Minimum Spend

Ty Newydd Country Hotel reserves the right to set minimum spends on certain days. There shall be no minimum spend for weddings held from Monday to Thursday, at the discretion of the management, (excluding Bank Holidays and national holidays). Weddings held on Fridays require a minimum spend of £6000, Saturdays require a minimum spend of £7000. A room hire charge will be incurred for weddings that fall below this spend at the discretion of the management unless the Hotel is running a promotion. A room hire charge will be applicable for all civil ceremonies held at the hotel. Please note that anything the Ty Newydd Country Hotel can supply for a function is not allowed to be brought in by other companies or privately, without written confirmation of agreement from the Hotel. (this includes all decorations, entertainment and catering).



5. Confirmation of Number of Guests

Approximate numbers must be confirmed with the hotel at the time of booking. It is this figure that will act as the minimum number of guests to be paid for in the event of a cancellation. Final numbers must be confirmed with the hotel 14 days prior to the wedding along with final payment.

6. Food & Beverage

Any wines or spirits brought to the Hotel are subject to a corkage fee, you will need to confirm the costs with the Hotel. Any guest found bringing wines, spirits or beer into the hotel premises, for their consumption, will be charged accordingly and asked to leave the premises. No outside catering are permitted at the Hotel. We do not allow a wedding cake to be served as dessert for the Wedding Breakfast.

7. Etiquette and Conduct

It is important that all members of your party maintain acceptable levels of behaviour and noise on the Hotel premises. In the unlikely event that you are requested to intervene by the Hotel management, you must take the necessary steps to ensure that the members of your party adhere to this policy. In the event of your failure to comply with this request, the Hotel management may stop the wedding reception without being liable for refund or compensation. Children attending the wedding must be supervised at all times by a responsible adult. Please note all items brought in by you will need to be taken from the hotel the day after the wedding. We are unable to hold items including the wedding cake. Any items left will be disposed of by the Hotel.

8. Damage

The booking party is responsible to the Ty Newydd Country Hotel for any damage caused to fixtures, fittings, property rooms and/or buildings of the Hotel by them or their guests or agents. Any such damage will be charged for in full to the client.

9. Wedding Brochure Information

All information and prices in this brochure were correct at the time of printing and are subject to change without prior notice. The Ty Newydd Country Hotel cannot accept responsibility for any errors or omissions. Please ensure that prices are correct for the year that your wedding takes place. All arrangements featured in this brochure are subject to availability.

10. Theft

The Hotel is not liable for any loss or damages to guest's belongings and personal possessions within the Hotel premises howsoever such loss or damage may have been caused. Guests are responsible for the protection of their own property and should keep their belongings with them and under their control at all times. Valuable items may be accepted for safe keeping with reception at the discretion of the Hotel. The booking party is responsible for ensuring that all accommodation, food, beverage and other charges incurred by members of their immediate family or guests forming part of the booking are settled in full before departure. Where a member of the booking party's immediate family or any guest fails to settle their room account, bar account, restaurant account or any other charges incurred during their stay and leaves the Hotel without making payment, the person who made the booking and/or the person responsible for the booking shall be liable for the outstanding amount.



11. Licensing Hours

Function Bar and Cocktail Bar closing times are as follows:

Sunday – Thursday 11:00pm (Depart by 11.30pm)

Friday – Saturday 12.00am (Depart by 12.30am)

The Hotel reserves the right to apply the above times to all guests whether resident or otherwise.

12. Data Protection Act

Any information supplied to Ty Newydd Country Hotel, is held in accordance with the Data Protection Act 1984. Information supplied may be used by the Ty Newydd Country Hotel to keep you informed of special offers and promotions we believe are of interest to you.

13 General

The Client acknowledges that no verbal discussions, conversations or informal agreements shall vary these Terms and Conditions. Any variation to the Wedding Package or these Terms must be confirmed in writing by the General Manager. No member of staff or Wedding Co-ordinator has authority to vary these Terms unless confirmed in writing.

By paying your wedding deposit, you agree to the terms and conditions set out in points 1-13 above

